

# TECHNOLOGY AND INNOVATION SUPPORT CENTERS – TISCs



Enhancing innovation through  
knowledge and expertise



[www.wipo.int/tisc](http://www.wipo.int/tisc)

# TISCs

## **TECHNOLOGY AND INNOVATION SUPPORT CENTERS – TISCs**

Technology and Innovation Support Centers (TISCs) are designed to provide innovators in developing countries with access to locally based, high quality technology information services and other related services.

Within the context of a joint engagement with national and regional industrial property authorities, the World Intellectual Property Organization (WIPO) supports the effective operation of TISCs by:

- Facilitating access to patent databases and other scientific and technology resources
- Training local users through on-site and distance learning
- Providing information and training materials
- Supporting awareness-raising activities
- Disseminating best practices and experiences among TISCs





## SERVICES

Support services are provided by trained local staff and designed to promote access and effective use of valuable sources of technical and commercial information, such as patent information, scientific and technical journals, trademark and industrial design information, etc.

Basic services available from all TISCs include:

- Access to online patent and non-patent (scientific and technical) resources
- Access to industrial property-related publications
- Assistance in searching and retrieving technology information

Additional services provided by selected TISCs may include:

- Training in searching databases
- On-demand searches (novelty, state-of-the-art, and infringement)
- Technology and competitor monitoring
- Basic information on industrial property laws
- Basic information on industrial property management and strategy
- Basic information on technology commercialization and marketing

## LOCATION

TISCs provide services aiming at developing the innovative potential inherent in academic, industrial and business areas and can be established, amongst others, in the following institutions:

- National and regional industrial property offices
- Universities and academic institutions
- Research centers
- Associations of Chambers of Commerce or of Small & Medium Enterprises (SMEs)
- Other similar public institutions



## NETWORKING

Designated focal points coordinate national TISC networks established in diverse partner institutions. These nationwide networks serve as a basis for communication and cooperation between participating member institutions. A similar networked approach is taken on an international level.



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## TRAINING

In close cooperation with national and regional industrial property offices, the World Intellectual Property Organization actively supports the continued training of TISC staff and its users. This training is provided as a standard package and includes:

- Local and/or regional training workshops and seminars
- WIPO Academy courses, in particular distance learning courses
- E-learning tutorial (from 2012)



## AWARENESS-RAISING

Various awareness-raising and development activities are organized at national and regional levels to facilitate effective training and communication, and include:

- Conferences aimed at facilitating an exchange of experiences and sharing of best practices between TISCs and their users
- Development of a dedicated website for TISC staff and stakeholders
- Provision of WIPO information materials and publications regarding intellectual property rights, technology searches, licensing, enforcement of IP rights



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